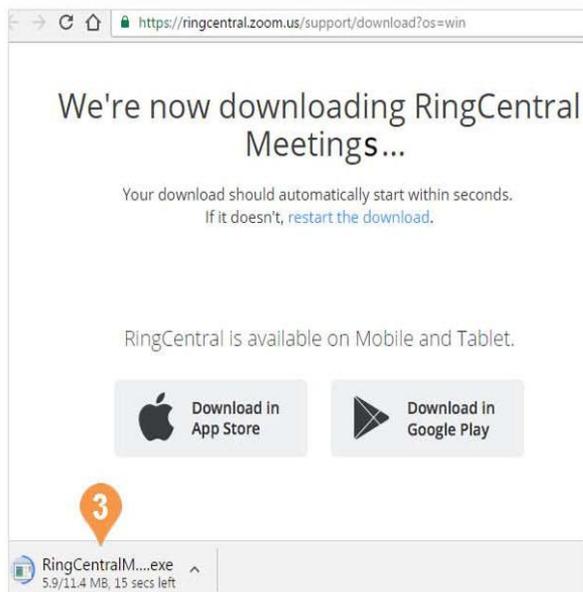
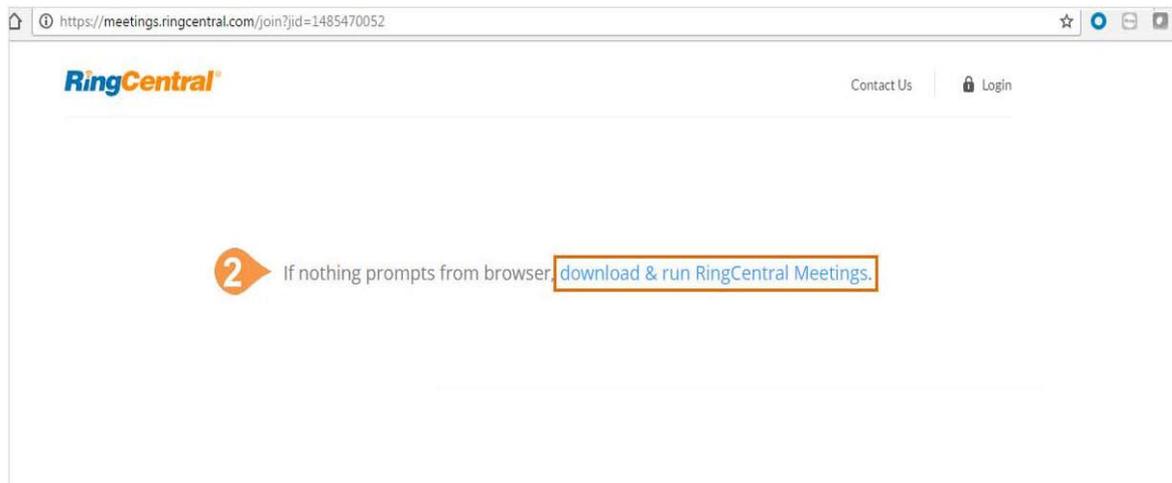
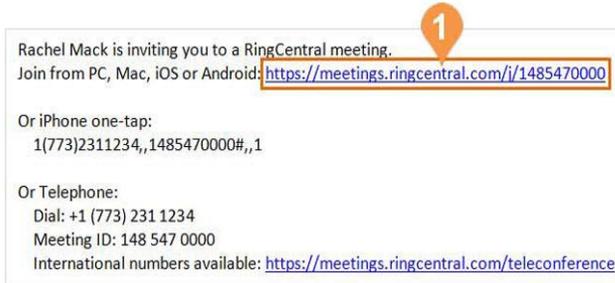


1. At our scheduled appointment time, our office will send you an e-mail link. (When participating in a video chat with our agency for the first time, you may not be able to join right away after the link from the e-mail invitation has been clicked. This happens with the **free** RingCentral Meetings app has not been installed on your computer or mobile device.)



2. Once the download is complete, you will enter the RingCentral meeting with Angle Insurance Solutions. We will be able to see and speak with each other as though we were in the same room.

If you don't have a microphone built into your computer, we can also speak by phone during our video chat appointment.

3. Should there be documents you need to see, our staff can share computer screens or physically show you. Anything that needs a signature will be sent to you by e-mail or U.S. Mail, same as our current protocol.
4. When our meeting is concluded, our staff will determine the next steps with you and end the meeting from our office.

Of course, we are happy to assist you in any way or offer training on this new system.



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